

Booking Conditions

Southwater Watersports Centre

All group & individual bookings are subject to a 50% non-returnable deposit.
No booking can be confirmed until Southwater Watersports Centre has received the deposit together with the booking form.

All courses must be paid for in full fourteen days before the course start date.

Group numbers must be confirmed when final payment is made.
No refunds will be given after this payment.

Cancellations

Southwater Watersports centre reserve the right to cancel a course if viable numbers are not reached, or due to adverse weather conditions or circumstances beyond our control. If Southwater Watersports Centre cannot offer a suitable alternative date, course or venue a full refund will be given.

Deposit and Payments

Final payments will be held if participants' cancellation notice were not received seven working days before the course start date.

All deposits are non refundable

Swimming ability

We take non-swimmers as long as they are happy to participate.

We encourage watersports for all (regardless of ability)

Please make us aware on the booking form if you (or a member of your group) are non-swimmers

Equipment

All watersports equipment will be provided for all activities. (Buoyancy Aids are compulsory at Southwater Watersports Centre)

Clothing

Wetsuits will always be provided for windsurfing. For all other activities, please wear warm clothing. Please remember to bring hats for sunny/windy days. Sunscreen is also advisable. **Do not wear jeans.** Always bring spare clothes and shoes to change into after your activity. When staying for the day, please bring enough clothing to cover the lunchtime. (You may find you need to change into dry clothes.)

Footwear

It is compulsory for footwear to be worn whilst taking part in watersports activities, including coming and going to the water.

Please bring old plimsolls or trainers (these will get wet!)

You will need to bring dry shoes to return home in!

Insurance

Southwater Watersports Centre is covered to the sum of £10,000,000 for public liability. It is strongly advised that participants take out insurance against personal loss, injury or having to cancel your course.

Special Needs

If yourself, or your entire group have special needs, it is, you or your group leaders responsibility to let us know of any information that will help to make your time with us a pleasant experience.

We will endeavour to help you achieve your goals in your chosen watersports.

At the centre we can accommodate people with special needs, including children with behaviour problems learning difficulties, this disabilities or a combination of needs.

Access to the lake and its boundaries/pontoons and jetties are wheelchair accessible.

There is one disabled toilet, but no disabled shower facilities. The shower room is not designed for wheelchair users, but it is possible to have access.

Personal Belongings

Southwater Watersports Centre will not be held responsible for personal belongings and equipment, whilst attending a course at Southwater Watersports Centre.